

Hypertwin Manor - Task #75

deactivate my iWireless account

11/27/2016 08:07 AM - Woozle Hypertwin

Status:	Closed	Start date:	11/27/2016
Priority:	Normal	Due date:	
Assignee:	Woozle Hypertwin	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.80 hour
Description			
This might turn into a phone task, but see if there's a way to do it on the web or via email first.			

History

#1 - 12/03/2016 11:13 AM - Woozle Hypertwin

- Status changed from New to In Progress
- % Done changed from 0 to 10

Sent webmail to iWireless. Basically: I can't log in, and their system doesn't recognize either of our email addresses (the one for my phone **or** the one for Harena's phone) for obtaining a [password reset](#) -- so either they can just go ahead and cancel it, or they can fix the email address so (theoretically) I can cancel it myself.

If no action on this by 12/6, put The Ducky on it.

#2 - 01/16/2017 08:10 AM - Woozle Hypertwin

- Status changed from In Progress to Closed
- % Done changed from 10 to 100

Checking the online banking register, I only find one I-WIRELESS charge per month, which must be Harena's (still active). I have to assume mine is closed, despite the lack of formal communication from them.